



RUCHI SOYA INDUSTRIES LIMITED

Head Office :
601, Part B-2, 6th Floor,
Metro Tower, Vijay Nagar,
A.B. Road, Indore - 452 010 (M.P.)
E-mail : ruchisoya@ruchisoya.com

CIN : L15140MH1986PLC038536

RSIL/2020

To,
Listing Department,
BSE Ltd.
PJ Tower, Dalal Street,
Mumbai-400001

14.05.2020

National Stock Exchange of India Ltd.
"Exchange Plaza"
Bandra-Kurla Complex, Bandra (E)
Mumbai – 400 051

Dear Sir/Madam,

Sub.: Statement of Investors Complaints for the quarter ended March 31, 2020

We hereby submit the following statement as per regulation 13 (3) of SEBI (Listing obligation and Disclosure Requirement) Regulations, 2015 for the quarter ended March 31, 2020:

Statement of Investor Complaints as on 31st March, 2020

No. of Investor Complaints pending at the beginning of the quarter	00
No. of Investor complaints received during the quarter	92
No. of Investor complaints disposed of during the quarter	90
No. of Investors complaints remaining unresolved at the end of the quarter	02

The exchange is hereby requested to take note of the same.

Thanking you,
For RUCHI SOYA INDUSTRIES LIMITED

Sd/-
(R. L. Gupta)
COMPANY SECRETARY



SARTHAK
GLOBAL LIMITED
To,

CIN : L99999MH1985PLC136835



SHARE TRANSFER AGENT (CATEGORY II)

170/10, R.N.T. Marg, Film Colony, INDORE - 452001 (M.P.) • Phone : (0731) 2523545, 4279626 • Telefax : (0731) 2526388

Date: 04.04.2020

M/s. Ruchi Soya Industries Limited,
601 Part B-2, 6th floor, Metro Tower,
Vijay Nagar, A. B. Road,
Indore – 452010

Dear Sir,

We Sarthak Global Ltd., Transfer Agent of Ruchi Soya Industries Ltd., hereby certify that the 92 complaints were received from investors/shareholders of Ruchi Soya Industries Limited during the Quarter ended 31.03.2020, which are broadly classified as under :

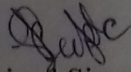
Nature of Complaints	No. of Complaints
Opening balance	00
A) Non Receipt of Shares	01
B) Non receipt of Balance Sheet	00
C) Non receipt of dividend	01
D) Related to Demat	00
E) Others	90

We further certify that as on 31st March 2020 2 complaints were pending for redressal.

We further certify that 1 complaint was pending for more than 30 days as at 31st March 2020.

Thanking you,

For Sarthak Global Limited,


Authorized Signatory