



# RUCHI SOYA INDUSTRIES LIMITED

CIN : L15140MH1986PLC038536

Head Office :  
601, Part B-2, 6th Floor,  
Metro Tower, Vijay Nagar,  
A.B. Road, Indore - 452 010 (M.P.) India  
Tel.: +91-731-4767009/109  
E-mail : ruchisoya@ruchisoya.com

**RSIL/2021**

**Date: 12.07.2021**

To,  
Listing Department,  
BSE Ltd.  
PJ Tower, Dalal Street,  
**Mumbai-400001**

National Stock Exchange of India Ltd.  
"Exchange Plaza"  
Bandra-Kurla Complex, Bandra (E)  
**Mumbai – 400 051**

Dear Sir/Madam,

Sub.: Statement of Investors Complaints for the quarter ended June 30, 2021

We hereby submit the following statement as per regulation 13 (3) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015 for the quarter ended June 30, 2021:

**Statement of Investor Complaints as on 30<sup>th</sup> June, 2021**

No. of Investor Complaints pending at the beginning of the quarter	01
No. of Investor complaints received during the quarter	13
No. of Investor complaints disposed of during the quarter	14
No. of Investors complaints remaining unresolved at the end of the quarter	00

The exchange is hereby requested to take note of the same.

Thanking you,  
For **RUCHI SOYA INDUSTRIES LIMITED**

  
**R. L. GUPTA**  
**COMPANY SECRETARY**





CIN : L99999MH1985PLC136835



**SHARE TRANSFER AGENT (CATEGORY II)**

170/10, R.N.T. Marg, Film Colony, INDORE - 452001 (M.P.) • Phone : (0731) 2523545, 4279626, 2526388

Date: 03.07.2021

M/s. Ruchi Soya Industries Limited,  
601 Part B-2, 6<sup>th</sup> floor, Metro Tower,  
Vijay Nagar, A. B. Road,  
Indore – 452010

Dear Sir,

We Sarthak Global Ltd., Transfer Agent of Ruchi Soya Industries Ltd., hereby certify that the 13 complaints were received from investors/shareholders of Ruchi Soya Industries Limited during the Quarter ended 30.06.2021, which are broadly classified as under:

Nature of Complaints	No. of Complaints
Opening balance	01
A) Non-Receipt of Shares	02
B) Non receipt of Balance Sheet	00
C) Non receipt of dividend	04
D) Related to Demat	00
E) Others	07

We further certify that as on 30<sup>th</sup> June 2021 no complaint was pending for redressal.

We further certify that no complaint was pending for more than 30 days as on 30<sup>th</sup> June 2021.

Thanking you,

For Sarthak Global Limited,

Authorized Signatory