



RUCHI SOYA INDUSTRIES LIMITED

CIN : L15140MH1986PLC038536

Head Office :
601, Part B-2, 6th Floor,
Metro Tower, Vijay Nagar,
A.B. Road, Indore - 452 010 (M.P.) India
Tel.: +91-731-4767009/109
E-mail : ruchisoya@ruchisoya.com

RSIL/2021

Date: 05.10.2021

To,
Listing Department,
BSE Ltd.
PJ Tower, Dalal Street,
Mumbai-400001
Scrip Code: 500368

National Stock Exchange of India Ltd.
"Exchange Plaza"
Bandra-Kurla Complex, Bandra (E)
Mumbai - 400 051
Scrip Code: RUCHI

Dear Sir/Madam,

Sub : Statement of Investors Complaints for the quarter ended September 30, 2021

We hereby submit the following statement as per regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended September 30, 2021:

Statement of Investor Complaints as on 30th September, 2021

| | |
|--|----|
| No. of Investor Complaints pending at the beginning of the quarter | 00 |
| No. of Investor complaints received during the quarter | 12 |
| No. of Investor complaints disposed of during the quarter | 12 |
| No. of Investors complaints remaining unresolved at the end of the quarter | 00 |

The exchange is hereby requested to take note of the same.

Thanking you,
for RUCHI SOYA INDUSTRIES LIMITED

R. L. GUPTA
COMPANY SECRETARY

SHARE TRANSFER AGENT (CATEGORY II)

170/10, R.N.T. Marg, Film Colony, INDORE - 452001 (M.P.) • Phone : (0731) 2523545, 4279626, 2526388

Date: 04.10.2021

M/s. Ruchi Soya Industries Limited,
601 Part B-2, 6th floor, Metro Tower,
Vijay Nagar, A. B. Road,
Indore - 452010

Dear Sir,

We Sarthak Global Ltd., Transfer Agent of Ruchi Soya Industries Ltd., hereby certify that the 12 complaints were received from investors/shareholders of Ruchi Soya Industries Limited during the Quarter ended 30.09.2021, which are broadly classified as under:

| Nature of Complaints | No. of Complaints |
|---------------------------------|-------------------|
| Opening balance | 00 |
| A) Non-Receipt of Shares | 02 |
| B) Non receipt of Balance Sheet | 00 |
| C) Non receipt of dividend | 00 |
| D) Related to Demat | 00 |
| E) Others | 10 |

We further certify that as on 30th September 2021 no complaint was pending for redressal.

We further certify that no complaint was pending for more than 30 days as on 30th September 2021.

Thanking you,

For Sarthak Global Limited,



Authorized Signatory