



# RUCHI SOYA INDUSTRIES LIMITED

CIN : L15140MH1986PLC038536

Head Office :  
601, Part B-2, 6th Floor,  
Metro Tower, Vijay Nagar,  
A.B. Road, Indore - 452 010 (M.P.) India  
Tel.: +91-731-4767009/109  
E-mail : ruchisoya@ruchisoya.com

**RSIL/2022**

**Date: 05.04.2022**

To,  
**Listing Department,**  
**BSE Ltd.**  
PJ Tower, Dalal Street,  
Mumbai-400001  
**Scrip Code: 500368**

**National Stock Exchange of India Ltd.**  
"Exchange Plaza"  
Bandra Kurla Complex, Bandra (E)  
Mumbai – 400 051  
**Scrip Code: RUCHI**

Dear Sir/Madam,

**Sub.: Statement of Investor Complaints for the quarter ended March 31, 2022**

We hereby submit the following statement as per regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended March 31, 2022:

**Statement of Investor Complaints as on 31<sup>st</sup> March, 2022**

No. of Investor Complaints pending at the beginning of the quarter	01
No. of Investor complaints received during the quarter	08
No. of Investor complaints disposed of during the quarter	09
No. of Investors complaints remaining unresolved at the end of the quarter	00

The exchange is hereby requested to take note of the same.

Thanking you,  
**For RUCHI SOYA INDUSTRIES LIMITED**

**R. L. GUPTA**  
**COMPANY SECRETARY**



**SARTHAK**  
GLOBAL LIMITED  
To,

CIN : L99999MH1985PLC136835



**SHARE TRANSFER AGENT (CATEGORY II)**

170/10, R.N.T. Marg, Film Colony, INDORE - 452001 (M.P.) • Phone : (0731) 2523545, 4279626, 2526388

Date: 02.04.2022

M/s. Ruchi Soya Industries Limited,  
601 Part B-2, 6<sup>th</sup> floor, Metro Tower,  
Vijay Nagar, A. B. Road,  
Indore – 452010

Dear Sir,

We Sarthak Global Ltd., Transfer Agent of Ruchi Soya Industries Ltd., hereby certify that the 8 complaints were received from investors/shareholders of Ruchi Soya Industries Limited during the Quarter ended 31.03.2022, which are broadly classified as under:

Nature of Complaints	No. of Complaints
Opening balance	01
A) Non-Receipt of Shares	01
B) Non receipt of Balance Sheet	00
C) Non receipt of dividend	00
D) Related to Demat	00
E) Others	07

We further certify that as on 31<sup>st</sup> March 2022 no complaint was pending for redressal.

We further certify that no complaint was pending for more than 30 days as on 31<sup>st</sup> March 2022.

Thanking you,

For Sarthak Global Limited,

Authorized Signatory