



# RUCHI SOYA INDUSTRIES LIMITED

CIN : L15140MH1986PLC038536

Head Office :  
601, Part B-2, 6th Floor,  
Metro Tower, Vijay Nagar,  
A.B. Road, Indore - 452 010 (M.P.) India  
Tel.: +91-731-4767009/109  
E-mail : ruchisoya@ruchisoya.com

RSIL/2021

Date: 05.10.2021

To,  
Listing Department,  
BSE Ltd.  
PJ Tower, Dalal Street,  
Mumbai-400001  
Scrip Code: 500368

National Stock Exchange of India Ltd.  
"Exchange Plaza"  
Bandra-Kurla Complex, Bandra (E)  
Mumbai - 400 051  
Scrip Code: RUCHI

Dear Sir/Madam,

**Sub : Statement of Investors Complaints for the quarter ended September 30, 2021**

We hereby submit the following statement as per regulation 13 (3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 for the quarter ended September 30, 2021:

**Statement of Investor Complaints as on 30<sup>th</sup> September, 2021**

No. of Investor Complaints pending at the beginning of the quarter	00
No. of Investor complaints received during the quarter	12
No. of Investor complaints disposed of during the quarter	12
No. of Investors complaints remaining unresolved at the end of the quarter	00

The exchange is hereby requested to take note of the same.

Thanking you,  
for RUCHI SOYA INDUSTRIES LIMITED

R. L. GUPTA  
COMPANY SECRETARY

**SHARE TRANSFER AGENT (CATEGORY II)**

170/10, R.N.T. Marg, Film Colony, INDORE - 452001 (M.P.) • Phone : (0731) 2523545, 4279626, 2526388

Date: 04.10.2021

M/s. Ruchi Soya Industries Limited,  
601 Part B-2, 6<sup>th</sup> floor, Metro Tower,  
Vijay Nagar, A. B. Road,  
Indore - 452010

Dear Sir,

We Sarthak Global Ltd., Transfer Agent of Ruchi Soya Industries Ltd., hereby certify that the 12 complaints were received from investors/shareholders of Ruchi Soya Industries Limited during the Quarter ended 30.09.2021, which are broadly classified as under:

Nature of Complaints	No. of Complaints
Opening balance	00
A) Non-Receipt of Shares	02
B) Non receipt of Balance Sheet	00
C) Non receipt of dividend	00
D) Related to Demat	00
E) Others	10

We further certify that as on 30<sup>th</sup> September 2021 no complaint was pending for redressal.

We further certify that no complaint was pending for more than 30 days as on 30<sup>th</sup> September 2021.

Thanking you,

For Sarthak Global Limited,



Authorized Signatory